

Important - Closure of your DCB Niyo Global Debit Card beginning 455484

Dear Customer,

The improved and upgraded DCB Niyo Global Debit Card with zero foreign exchange mark-up extends a warm welcome to you. Enjoy enhanced security and convenience with a rewarding banking experience!

Please note that your DCB Niyo Global Card number beginning with 455484 shall stop functioning from 1st August, 2024 onwards. As part of this transition, we request you to adopt the upgraded programme and enjoy the benefits.

We apologise for any inconvenience that may be caused. Please rest assured that the Bank will ensure a smooth transition.

What's next for me?

How do I open a new DCB Niyo Savings account?

You can open a new DCB Niyo Savings account in 2 ways:

- 1) Download the Niyo app and sign up with DCB Bank in a few simple steps
- 2) Please visit your nearest DCB Bank branch

Will I automatically receive a new DCB Niyo Global Debit Card?

The new Debit Card shall be delivered after a new DCB Niyo Savings account is opened.

What about the funds in my existing DCB Niyo account?

DCB Niyo has provided these options to manage your existing funds:

- 1) Transfer your existing funds to the new Niyo Savings account once it is active
- 2) Use up the available funds for your daily spends
- 3) Transfer the funds to any other bank account of yours

What are the benefits of DCB Niyo Savings account?

- 1) Earn attractive interest with Savings Bank account balance. [Click](#) here for applicable interest rate.
- 2) No annual maintenance charges for the Savings Bank account. Debit Card [terms and conditions](#) are applicable for the DCB Niyo Card.
- 3) Zero foreign exchange mark-up on all your international DCB Niyo Global Debit Card transactions.
- 4) Access DCB Internet & Mobile Banking as well as connect to DCB Bank via WhatsApp.
- 5) A real time currency converter available in the Niyo app for managing foreign currency transactions.

Thank you for your continued support. The new and improved DCB Niyo looks forward to continuing fulfilling your requirement for smart and secure international travel transactions across the world.

For clarification feel free to reach out to DCB Customer Care at 022 6899 7777, 040 6815 7777 or customercare@dcbbank.com.

Sincerely

DCB Bank Ltd.